



DOCK STAFF

Schooner Woodwind & Woodwind II are identical 74 foot sailing yachts available for public sailing and private charter departing from the Annapolis Waterfront Hotel. Since 1993 the Woodwinds have been a family owned and operated company.

DOCK STAFF RESPONSIBILITIES

- Handle dock lines for Woodwind and Woodwind II
- Assist in docking visiting boats
- Coordinate wharf side space to facilitate commercial, transient, and overnight dockage
- Collect payment for transient dockage
- Assist Customer Service Staff
- Assist Woodwind Crew & Maintenance staff
- Assist hotel & restaurant guests regarding
 - Woodwind
 - Hail Water Taxis
 - Local knowledge
 - Dock space availability
- In emergency situations, employees may need to change their normal operations and help secure business property, assets and/or vessel safety

BACKGROUND

The successful candidate will have boating, hospitality and customer service experience and be a friendly, organized and safety-minded individual.

QUALIFICATIONS

The successful candidate should have the following qualifications:

- Excellent oral communication skills
- Knowledge of boats and boat docking practices
- Able work outside for 10-12 hour shifts
- Adept at knot tying
- Alert, Reliable and Consistent
- Able to complete daily check lists
- Able to complete bi weekly inventory checks
- Open to new ideas, and a “team-player”
- Must have or get Maryland Boater Safety Certification prior to employment start date
- Knowledgeable about the area
 - Annapolis
 - Chesapeake Bay
- Math skills Balance a drawer, make change, calculate tips
- Must be able to lift/carry up to 50 lbs repeatedly
- Must be able to use a hand-truck
- Must be able to catch and throw dock lines
- Must be able to load and unload pickup truck
- Be able to prioritize work flow
- Must be physically agile and able to tie up boats to pilings and cleats on the dock
- Comfortable working closely with other employees in tight quarters
- Comfortable working around large groups customers, restaurant and bar patrons
- Easy going demeanor to handle conflict resolution; ability to remain calm in high pressure situations
- Time and space management skills

COMPENSATION

This hourly position pay rate is \$11.00 an hour plus tips (average \$16/hour including tips). There is a work commitment incentive for qualified employees.

OTHER COMPENSATION

Our standard employee perks include the ability to bring friends & family aboard the *Woodwinds* when seats are available and employee discounts at Pusser’s Caribbean Grille Restaurant and Store.

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